

Company Profile

EMPOWERINGour clients and partners with high valued solutions



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"Delivering outstanding communication solutions is our PASSION & PROMISE"



About Us.

Established in 2010, we have always been one of the top design and build network solutions providers in Malaysia. With professional certification, license and insurance, we specialise in virtually every aspect of communications infrastructure and management service, from structured cabling systems to ELV (Extra Low Voltage).

Our clients range from small to medium enterprises to nationally based corporations and institutions from different industries. We pride ourselves in our commitment to excellence in delivering trustworthy and high quality solutions for all your communication needs.

RISB is a registered G5 company under the Construction Industry Development Board (CIDB) and also ISO 9001:2015 certified.







Certificate No. 12750 & DSM Certificate No. 1066

Mission

To empower our clients and partners with high-valued products in IT infrastructure, while maintaining our passion and principles as we continue to grow.

Vision

To be a respected design and build network solutions company that delivers.

Key Management.



KM. Tan Managing Director

Implements strategic plans to ensure that the organisation runs effectively and efficiently. Works with top-tier executives to oversee core operations of RISB and establishes new business opportunities. Builds customer relations and develops organisational marketing plans.



Felix Tan
Director (Project Department)

Oversees projects and strategic planning aspects. Manages resources according to project requirements, budget and timeline to ensure that RISB delivers successfully.



Ravi Shankar
Director (Operations Department)

Manages internal and external contracts and proposals. Experienced in resolving risk and coordinating processes while ensuring that they comply with all legal and organisational policies.



Janice Tan
Senior Executive
(Admin/
Purchasing)



Marleny Majid Executive (Finance/HR)

Oversees organisational purchasing and sales to help track all business records. Manages day-to-day administration and organisational activities.

Supervises and monitors organisational income and expenses. Arranges the company budget to cut cost and maximise profits while managing HR matters.



Alex Teh Manager (Project QS)



Loh Boon Seng Manager (Business Development)

Oversees commercial wellbeing through analysis to facilitate tendering, calculating and costing works. Manages and ensures that all projects are completed within the contractual budget.

Leads and manages external client accounts as well as rendering internal sales support. Researches and plans new marketing initiatives while developing new markets to improve sales.



Teo Yee Zent
Senior Executive
(Project
Department)



DJuan Lim
Senior Engineer
(Project
Department)

Manages and ensures all projects undertaken are running in proper order to meet the customers & organisation's requirements.

Responsible for the maintenance and technical assistance in ELV and Networking Systems with the Project Team.

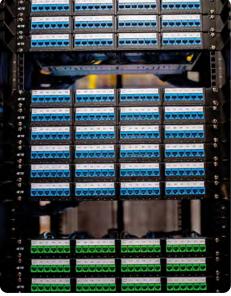
Our Services.

We have years of experience as a design and build company providing a full range of solutions in communications infrastructure and management services.

Our services include everything from structured cabling systems for large national and regional firms to ELV (Extra Low Voltage). Our services are available all throughout Malaysia, especially in the Northern Region.

















Structured Cabling System

- Data cabling for Cat5e, Cat6, Cat6A and Cat7 solutions
- Design, Installation, Testing and Commissioning
- Cable Management Works
- Maintenance Cabling Works (Move, Add and Changes to existing infrastructures)
- Cable Certification Reporting



ELV (Extra Low Voltage)

- Network CCTV Cameras and Video Encoders
- Security Access Control System
- Network LAN/WAN POE Switches/Routers
- Public Address System
- Digital Communication System
- Wireless Connectivity Solutions
- SMATV/IPTV Infrastructure



Energy Management System

- Building Automation and Control Systems
- Hotel Room Controllers (RCU/GRMS)
- Power Management Systems
- EV Charging Stations



Fiber Optic Enterprise Networks

- Multimode and Singlemode System
- Air-Blown Fiber and Microduct Solutions
- Complete Fiber Optic Splicing, Interconnect and Cable Management
- OLTS and OTDR Fiber Certification Testing



Enclosures, Cabinet and Cable Management

- Complete solution for cabinets and containment systems for data centers, server rooms and office spaces
- Cable pathways and wire mesh tray design and installation
- Adds and changes to connections for future networking growth and cabling demands

Safety Policy.

Safety Assurance

Safety is of the utmost importance to RISB. We constantly prioritise our commitment to ensure the health and safety of our employees, partners, clients and community. We will continually uphold our safety assurance to grow and achieve ZERO safety related incidents at our workplace.



Legal Compliance

At RISB, we adhere to all statutory (law) and non-statutory (codes of practice & guidelines) when carrying out our projects.

Management Involvement

Our management is involved in every single project to ensure that our projects are inspected and delivered without major defects. This involvement also guarantees unparalleled services that promise high customer satisfaction.

Planning

We undergo thorough planning processes to enhance our performance and outcome. All RISB employees are committed to their roles and responsibilities to establish a safe working environment as well as delivering timely, high quality services.

Quality Policy.

Quality Control & Management System

We have a thorough process to ensure that our projects are up to quality standards.

1. Planning

- Assess project's current quality level to observe the required level
- Develop an effective and workable plan with specific targets to improve the quality where necessary

2. Implement

 Execute the planned solution(s) or change(s)

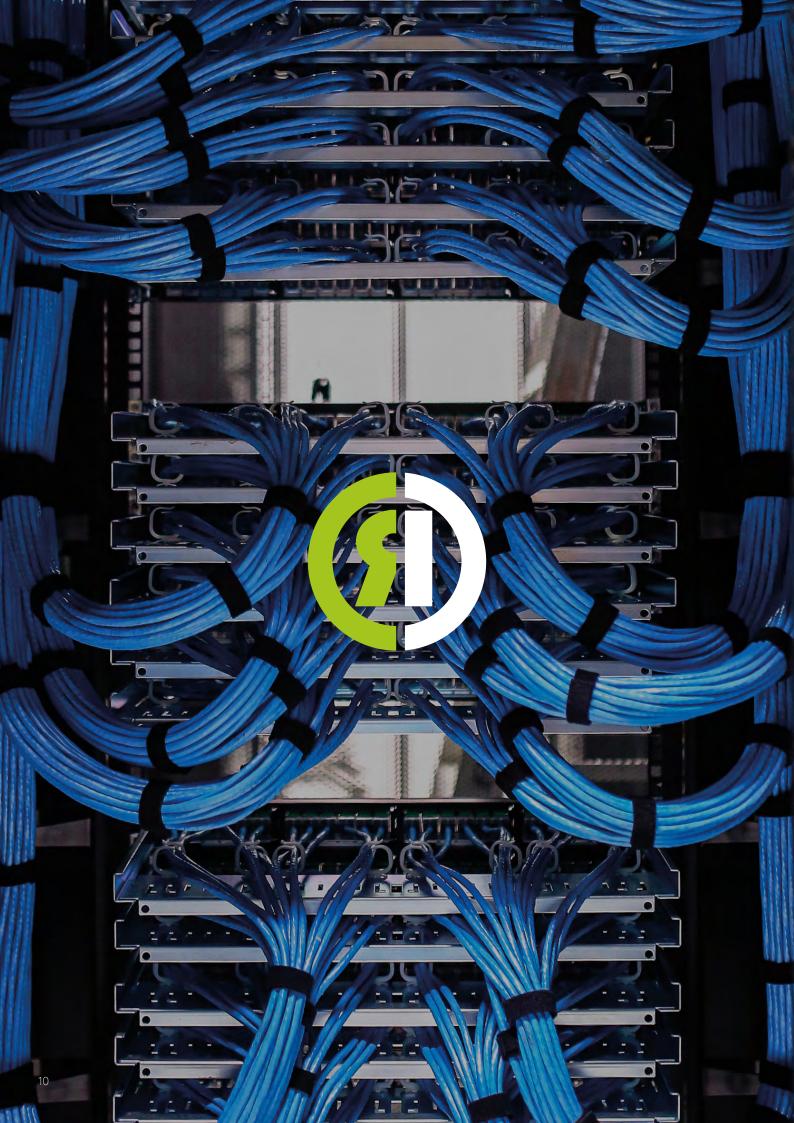
3. Checking

- Review and evaluate implemented change(s) and its effect on project quality
- Ensure that there are no negative impact or consequences

4. Acting

- Act based on implementation and evaluation of planned change(s)
- Repeat cycle until project quality objectives are achieved





Project Workflow & Implementation.

We always see to it that our team follows through with our workflow and implementation process to generate the best outcomes.

1. Consultation

- Meet clients to understand scope of project
- Determine the necessary solutions required for the project

2. Project Planning & Design

- Evaluate the project and plan the concept and technical designs
- Develop proposals with coordinated designs along with relevant service systems
- Draw up outline specifications
- Determine preliminary cost
- Devise project strategies

3. Cabling Infrastructure

Work with trusty and professional partners on cabling infrastructure

4. Execution & Installation

- Ensure that designs are exact to fit the infrastructure to lay the groundwork for future works
- Ensure that implemented works meet brand standards and quality
- Test systems to verify workability and quality

5. Maintenance

Provide after sales services to clients whenever necessary



Consultation

Meet clients to determine necessary solutions



Planning

& Design

proposals and

Develop

strategies





Cabling

Work with partners on cabling infrastructure

Infrastructure



Installation

Ensure works meet brand standards and quality



Maintenance

Provide after sales service

Our Strength.



We are passionate in everything we do and we are determined to provide services of the highest quality. We are committed to deliver successful projects that meet the highest standards of safety and quality assurance.

1. Quality Assurance

Our QA & QC team regularly perform work progress checks

2. Professional QS Team

- Review project plans and advise managers and clients on strategies and improvements
- Liaise with site managers, contractors, clients
- Keeping track on work progress and materials

3. Our Trusted Partners

- We have a long list of business partners that we trust and have been working with for years
- Chatsworth Products Inc. (CPI), Siemon, Commscope, Legrand, Axis Communications, Hikvision, CORNING, EPSON, Cel-Fi, EntryPass & Amperes Electronics
- Our partners provide only the highest quality solutions

4. Excellent Track Record of Clients

- Clients from various industries in the Northern Region
- Satisfied customers

5. Outstanding After Sales Support

• Comprehensive after sales support provided to clients after completion of projects



Certifications.

1. Construction Industry Development Board (CIDB) G5 Registration

Category Specialisation

B (Building Construction)B04CE (Civil Engineering Construction)CE21ME (Mechanical and Electrical)E14 M15

2. ISO 9001:2015 Quality Management System

Scope of Certification – Provision of Information Technology Construction in Network Cabling System and Extra Low Voltage System

Certificate number - 12750

3. ISO 9001:2015 Quality System

Certificate number - 1066







Partners.



- Leading global supplier of integrated solutions that protect technology investments
- Full range network rack enclosure, cabinet and cable management solutions
- RISB is an Authorised Distributor for CPI in Malaysia
- www.chatsworth.com



- Industry leader specialising in manufacturing high performance network cabling solutions
- RISB is an Authorised Certified Installer for SIEMON Cabling System Solutions in Malaysia
- www.siemon.com









- Leaders in innovating the network infrastructure to connect people and technology
- Design, build and manage wired and wireless networks around the world
- RISB is an Authorised Commscope PartnerPRO and Solution Provider for SYSTIMAX, NETCONNECT and RUCKUS Solutions in Malaysia
- www.commscope.com



- Global specialist in electrical and digital building infrastructures
- Offers control and monitoring of installations, data center solutions, power distribution and home system solutions
- RISB is an Authorised Value-Added Distributor for Legrand in Malaysia
- www.legrand.com.my



- Industry leader in Optical Communication Enterprise Network with over 50-years of experience and the first to discover low-loss fiber
- RISB is an Authorised Partner for Corning Optical Communication portfolio in Malaysia
- www.corning.com



- Market leader in network video; innovators in video surveillance
- RISB is an Authorised Partner for the Channel Partner Program in Malaysia
- www.axis.com



- World's leading provider of innovative security products and solutions
- RISB is an Authorised Partner for Hikvision's full range of Innovative Security Products portfolio in Malaysia
- www.hikvision.com



- Global provider of imaging products
- Creates and delivers technology solutions, from inkjet, visual communications, wearables to robotics
- RISB is an Authorised Partner for EPSON's Visual Projectors portfolio in Malaysia
- www.epson.com.my



- Headquartered in San Diego, California with global offices in Europe, Asia and Australia
- Nextivity is a telecommunications manufacturer and creator of Cel-Fi
- Cel-Fi solves dropped calls, poor voice quality and weak cellular signal low data problems
- RISB is an Authorised Reseller/Installer for Cel-Fi Solution Product Range in Malaysia
- www.cel-fi.com



- Specialises in design, develop and manufacture Access Control, Time & Attendance, Alarm Monitoring, Online Guard Tour, Lift Access Management, Visitor Management and Advance Biometric Readers in Malaysia
- RISB is an Authorised Partner for the full range of Access Controls portfolio in Malaysia
- www.entrypass.net



- Manufactures PA systems that adhere strictly to the requirement of ISO 9001:2008 standards
- RISB is an Authorised Partner for the full range of PA System Solutions in Malaysia
- www.ampereselectronics.com



"We deliver solutions that work to a catalogue of clients from DIFFERENT INDUSTRIES"

Our Work.

Projects	Scope of Work	Industry
Teleperformance Bayan Baru, Penang	Supply and Install Structured Cabling for Data and Voice	Corporate Office
Prince of Wales Island International School	Supply and Install Structured Cabling for Data and Voice	Education
Park Royal Hotel Langkawi, Kedah	Supply and Install Structured Cabling for Data, Voice and ELV Systems	Hospitality
Gurney Ascott Hotel, Penang	Nominated Sub Contractor (NSC) for ELV Supply and Install Contract	Hospitality
Towam Sdn Bhd Batu Kawan, Penang	Supply and Install Structured Cabling for Data and Voice	Manufacturing
Plexus Manufacturing Sdn Bhd	Supply, Install and Maintenance for Add, Move, Changes to Structured Cabling System	Manufacturing
TF-AMD Penang	Supply, Install and Maintenance for Add, Move, Changes to Structured Cabling System	Manufacturing
Lumileds, Penang	Supply, Install and Maintenance for Add, Move, Changes to Structured Cabling System	Manufacturing
Ansell, Kedah	Supply and Install Structured Cabling for Data and Voice	Manufacturing
TreeO by Hunza High Rise Residential, Penang	Supply & Install FTTx and ELV Equipment	Residential
Penang Hill (Bukit Bendera P.Pinang)	Supply and Install Structured Cabling for Data and Voice	Tourism
NUR Power, Kulim Kedah	Commissioning and Testing of Fiber Optic Cabling for SCADA	Utilities

2018 - 2019

Projects	Scope of Work	Industry
Teleperformance Bayan Baru, Penang	Supply and Install Structured Cabling for Data and Voice	Corporate Office
KDU University Batu Kawan, Penang	Nominated Sub Contractor (NSC) for ELV Supply and Install Contract	Education
Quay Hotel (The Prestige) Georgetown, Penang	Supply and Install Structured Cabling for Data and Voice Access Control System and CCTV NVR Servers	Hospitality
Park Royal Hotel Langkawi, Kedah	Nominated Sub Contractor (NSC) for ELV Supply and Install Contract	Hospitality
VAT Malaysia Sdn Bhd Batu Kawan, Penang	Supply and Install Structured Cabling for Data and Voice	Manufacturing
Plexus Manufacturing Sdn Bhd	Supply, Install and Maintenance for Add, Move, Changes to Structured Cabling System	Manufacturing
TF-AMD Penang	Supply, Install and Maintenance for Add, Move, Changes to Structured Cabling System	Manufacturing
Hospital Pulau Pinang	Supply and Install Structured Cabling for Data, Voice and ELV Systems	Medical
Hospital Seberang Jaya	Supply and Install Structured Cabling for Data, Voice and ELV Systems	Medical
Intel KM6 Kulim, Kedah	Supply & Install PA Systems	Semiconductors

2012 - 2018

Projects	Scope of Work	Industry
Air Asia Center Bayan Baru, Penang	Supply and Install Structured Cabling for Data and Voice	Airlines
Teleperformance Bayan Baru, Penang	Supply and Install Structured Cabling for Data, Voice and ELV Systems	Corporate Office
GEMS International School Simpang Ampat, Penang	Nominated Sub Contractor (NSC) for ELV Supply and Install Contract	Education
Straits International School Bayan Lepas, Penang	Supply and Install Structured Cabling for Data and Voice	Education
Dalat International School	Supply and Install Structured Cabling for Data and Voice	Education
CIMB Bank Northern Region	Supply and Install Structured Cabling for Data and Voice	Finance

2012 - 2018

Projects	Scope of Work	Industry
PBA Office Level 32 & 22 Komtar Georgetown, Penang	Supply and Install Structured Cabling for Data and Voice	Government Agency
Jambatan Kedua Pulau Pinang JKSB Penang	Supply, Install and Maintenance for SHMS Fiber Optic Cabling System	Government Agency
Mahkamah Syariah Penang	Supply and Install Structured Cabling for Data, Voice and ELV Systems	Government Agency
Perbadanan Bekalan Air Sungai Dua, Penang	Design and Build Infrastructure for Data Center Solutions	Government Agency
Malaysian Communications and Multimedia Commission	Design and Build Infrastructure for Tier-III Data Center Solutions	Government Agency
Aloft Hotel Langkawi, Kedah	Supply and Install Structured Cabling for Data, Voice and ELV Systems	Hospitality
The Light Hotel Seberang Jaya, Penang	Supply and Install Structured Cabling for Data, Voice and ELV Systems	Hospitality
Boon Siew Honda Batu Kawan, Penang	Supply and Install Structured Cabling for Data and Voice	Manufacturing
ZF Chassis System Sdn Bhd Padang Meha, Kedah	Supply and Install Structured Cabling for Data, Voice and ELV Systems	Manufacturing
Vitrox Technologies Sdn Bhd Bayan Lepas, Penang	Supply and Install Surveillance Camera System and Access Control System	Manufacturing
ZF Chassis System Sdn Bhd Pekan, Pahang	Supply and Install Structured Cabling for Data and Voice Access Control System, CCTV NVR Servers, Networking and Surveillance System	Manufacturing
Scandinavian IBS Sdn Bhd Batu Kawan, Penang	Supply and Install Structured Cabling for Data, Voice and ELV Systems	Manufacturing
Fuji Electric KHTP Kulim, Kedah	Supply and Install Structured Cabling for Data and Voice	Manufacturing
Inari Technology Sdn Bhd Bayan Lepas, Penang	Supply and Install Structured Cabling for Data and Voice	Manufacturing
Plexus Manufacturing Sdn Bhd	Supply, Install and Maintenance for Add, Move, Changes to Structured Cabling System	Manufacturing
Decathlon Malaysia Port Tanjung Pelepas, Johor	Supply and Install Structured Cabling System for Data, Voice, Networking and WIFI & UPS System	Retail
Penang Development Center Bayan Baru, Penang	Supply and Install Structured Cabling for Data and Voice	State Government Agency
PKT Logistics Sdn Bhd Bayan Lepas, Penang	Supply and Install Structured Cabling for Data and Voice	Warehouse
Ceva Logistics (M) Sdn Bhd Bayan Lepas, Penang	Supply and Install Structured Cabling for Data and Voice	Warehouse

Company Information.

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United. by passion

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